

1. Scope of Application:

- 1.1. In dealings with metal and precious metals Agosi AG, Kanzlerstraße 17, 75175 Pforzheim („Agosi“) manages weight accounts. These General Terms for Weight Accounts for Metals and Precious Metals apply for the entire business dealings in connection with the weight accounts. For consumers the General Terms for Weight Accounts for Metals and Precious Metals (Consumers) apply. Agosi's General Terms of Sale and Delivery are subsidiary.
- 1.2. Amendments to these Terms of business will be offered to the customer at the latest two months before the amendment is to become effective. The customer's agreement is seen as given if he does not make his refusal known before the amendment becomes effective. The customer will be made aware of the effect of his agreement in Agosi's offer.

2. Property rights to the Account Balance:

- 2.1. Agosi maintains separate weight accounts for each customer and each precious metal. The balances on individual accounts will not be stored separately. The individual account holders form a managed co-ownership. Agosi is entitled to change the form and state of the metals and precious metals.
- 2.2. Every account holder is a joint owner to the amount of the current complete balance owned on his account in metal or precious metal. However, Agosi is entitled, to reinstate the customer's single ownership through selection.
- 2.3. In the context of Agosi's administration of the community of owners, the existing total inventory of all owners is kept at Agosi's business premises at the following addresses without additional costs: Kanzlerstraße 17, 75175 Pforzheim and Am Hauptgüterbahnhof 24, 75177 Pforzheim.
- 2.4. When purchasing or selling metals or precious metals, the transfer of ownership will be completed once the amount is transferred onto the relevant account. For purchases of metals or precious metals by the account holder, however, this is subject to the condition precedent of full payment of the purchase price.
- 2.5. Insofar as Agosi does not object to it for a valid reason, the account holder is permitted to transfer metal credit to another customer of Agosi to the debit of his weight account or to receive metal credits from another customer of Agosi to the benefit of his weight account. The transfer is authorized by the owner of the account to be debited providing Agosi with written, text form, or orally including by telephone instructions to this effect. Agosi will inform the recipient account holder in writing without undue delay. The weight account holders involved are in agreement that the co-ownership of the relevant amount in accordance with 2.2 is transferred to the recipient account holder. The holder of the account being debited assigns to the holder of the recipient account the claims to the return of the co-ownership to which he is entitled, in particular those under item 8.1 to the accepting recipient account holder. If the recipient account holder is not in agreement with the change of ownership, then they must submit a complaint in writing after receiving the written notice.

3. Negative Account Balance:

- 3.1. Weight accounts may only show a negative balance upon special agreement with the customer.
- 3.2. Notwithstanding a written agreement deviating from this, Agosi is entitled, after a written request and setting a reasonable deadline, at the discretion of Agosi, either to demand a customary market remuneration for the provision of precious metals (so-called lease rate) or to make negative account balances due and to settle these at Agosi's own discretion at the expense of the customer (basis: current market price) by delivery or purchase or other replacement procurement of the corresponding quantity of metal or precious metal.

4. Currency Account:

- 4.1. The customer requires a currency account to conclude any dealings of purchase or sale on the weight account.
- 4.2. The amount to be settled, incurred by the purchase of metal, or precious metal, will be taken from the currency account. After the sale of metal or precious metals, the profit will be credited to the currency account.

5. Account Statements with Weight Accounts:

- 5.1. The weight accounts are managed as a current account. Agosi will issue a statement of the account in the last quarter of the year, unless nothing else has been agreed upon, in which all mutual entitlements which have arisen in this period are satisfied.
- 5.2. Complaints on the grounds of incomplete or incorrect account statements are to be made by the customer at the latest within six weeks after receipt; should he complain in text form, the period is seen as satisfied if the complaint is sent within the six week period. Should no complaint be made within this period, the account statement is seen as received. Agosi will refer to this consequence in the account statement. The customer can demand a correct statement after the period has lapsed; he is however obliged to prove that his account was debited or credited incorrectly.

6. Reversal and Adjustment Entries:

- 6.1. Agosi is entitled to reverse any mistaken credits made onto current accounts (for example resulting from an incorrect weight account number) by means of a debit post by the end of the next accounting period, as far as Agosi is entitled to repayment by the customer (reversal entry). In such cases the customer cannot make any claims against the debit post, of which he has disposed to the amount of the credit.
- 6.2. Should Agosi notice a mistaken credit after the statements have been sent and should Agosi be entitled to repayment by the customer, Agosi will debit his account to the amount to which Agosi is entitled (correction entry). Should the customer lodge a complaint regarding the correction entry, Agosi will re-enter the amount onto his account and file a claim to repayment in another way.
- 6.3. Agosi will notify the customer immediately regarding reversal and correction entries.
- 6.4. Credits made as a result of error, a writing error or made for any other reason, without their having been commissioned, may be reversed by Agosi by means of simple booking (cancellation).

7. Granting and Implementing Mandates; Damages in the case of Delays:

- 7.1. The content of mandates must be recognisable without doubt. Unclearly written mandates may be questioned and can lead to delays. Changes, confirmation or repetition of mandates must be labelled as such. Should a mandate be urgent, the customer is to inform Agosi specially.
- 7.2. Mandates can be given in writing, text form, or orally including by telephone.
- 7.3. Any damages caused by transferral errors, misunderstandings or errors resulting from telephone correspondence with the customer, or with third parties are to be carried by the customer as long as Agosi is not culpable. The same applies for damages resulting from delays in conducting mandates which have not been clearly formulated.

8. Disposal of Account Balance:

- 8.1. The customer, at his own discretion, can demand the replacement of his account balance within the boundaries of the business relationship with Agosi or the physical return of his account balance within a period in accordance with the general market practices. Figure 12 remains unaffected.
- 8.2. Should he demand the physical return, Agosi is obliged to provide the customer with the metal, or precious metal in a quality usual for the industry. Place of the fulfillment for the return obligation is the registered offices of Agosi, as long as nothing else to the contrary has been agreed upon. Agosi is only obliged to return the account balance to a different location upon prior agreement; in this case Agosi is entitled to demand special remuneration to transport the metal, or precious metal, to this location.

- 8.3. Should the metal or precious metal have to be created, treated, or otherwise acquired in the desired form in order to fulfil the obligation to physically return the metal, or precious metal and deviant from section 1, the obligation is seen as fulfilled upon completion of the creation, treatment or other acquisition. In the case of unforeseen disturbances in the market, Agosi is entitled to deny the physical return of the metal, or precious metal until the disturbance has passed. Should the disturbance take longer than 30 days, the customer can demand that Agosi negotiates alternatives to fulfil its obligations.

9. Duty to Co-operate of the Customer:

- 9.1. The customer is to inspect any account statements, accounts, charts or any other calculations, notifications regarding the conduction of mandates or any other notification received by Agosi immediately in terms of correctness and completeness and to lodge any complaints against them immediately.
- 9.2. Should any account statements or notifications not reach the customer in the way expected in normal business proceedings, he is to inform Agosi immediately. This obligation includes any other notifications from Agosi for which the customer is waiting.
- 9.3. The customer is obliged to inform Agosi immediately of any change to his name, address, or the annulment or change of any power of attorney given to Agosi. The notification or declaration is seen as received when it has been sent to the last address of which Agosi is aware.

10. Limitation of Liability:

- 10.1. Unless explicitly regulated otherwise, Agosi shall be liable in accordance with the statutory provisions in cases of wilful conduct or gross negligence on the part of Agosi itself or its representatives or vicarious agents; this applies also in the case of culpable breach of essential contract duties (essential contractual duties are obligations that must be fulfilled in order to duly implement the contract at all or that are fundamental to it and which the contract partner may trust are fulfilled). In cases other than wilful or grossly negligent breach of contract, the liability of Agosi for damage compensation shall be limited to the foreseeable typically occurring damage. Liability for culpable injury to life, body or health and liability under the Product Liability Act remain unaffected. The liability of Agosi is excluded unless explicitly regulated otherwise above or elsewhere.
- 10.2. The limitations set out in paragraph 1 also apply in favour of the lawful representatives and vicarious agents of Agosi where claims are raised against them directly.

11. Fees and Expenses:

- 11.1. The management of weight accounts is free of charge.
- 11.2. Agosi is entitled to invoice the customer for any expenses incurred when Agosi becomes active in his probable interests in fulfilling his mandate and those which Agosi sees as necessary under the circumstances.

12. Right of Lien

- 12.1. The customer accepts that Agosi has a right of lien in all customer's assets in which Agosi has obtained or will obtain possession in the context of Agosi's business relationship, and in all claims against Agosi arising to the customer from his business relationship with Agosi, now and in the future (collateral).
- 12.2. The right of lien serves to secure all existing, future and contingent claims arising to Agosi against the customer from the business relationship.
- 12.3. If assets of the customer come into Agosi's possession under the reserve that they may only be used for a specified purpose (e.g. delivery of metals or precious metals for transfer to the weight account of another customer), the right of lien shall not extend to these assets.
- 12.4. Agosi shall be obligated to release assets held as collateral at Agosi's discretion, if and to the extent that the realisable value of all collateral exceeds 110% of the collateral value according to section 2 on a more than temporary basis.
- 12.5. Should a customer fail to fulfil his obligations to Agosi in due time, Agosi shall have the right to utilise pledged assets even without an enforceable title, after the customer has been informed in writing of the utilization and been given a respite period. For customers where the agreement on the validity of these General Terms and Conditions constitutes a mercantile transaction, the respite period shall be one week, otherwise it shall be one month.
- 12.6. If precious metals of the customer have been pledged in the context of this right of lien, Agosi shall be entitled—at Agosi's discretion—to exercise Agosi's right to utilise the pledged assets by either bringing about a transfer of ownership in the assets to Agosi upon unilateral declaration to the customer or through auction sale of the assets. The customer irrevocably agrees to such transfer of ownership to Agosi. In this case, the customer's account will be credited with the amount corresponding to the current market value at the time of transfer of ownership.
- 12.7. If claims of the customer against Agosi for the delivery of precious metals (e.g. from futures transactions) have been pledged in the context of this right of lien, section 6 above shall apply accordingly. Agosi shall therefore be entitled—at Agosi's discretion—to credit the customer with the amount of the current market price of the precious metals to be delivered at the time of exercising Agosi's option right, or to sell the precious metals to be delivered.

13. Termination:

- 13.1. The weight account can be terminated by both contractual parties with a period of three months' notice.
- 13.2. The weight account can be terminated by all contractual parties without a period of notice when done on good grounds. Good grounds are if facts become apparent, the presence of which no longer make the continuation of the weight account reasonable for the party terminating the relationship after taking into account all individual circumstances and interests of the contractual parties. The infringement of significant contractual obligations or lack of capacity are examples of important reasons for termination.
- 13.3. Should a weight account be properly terminated by Agosi in accordance with section 1, Agosi is entitled to purchase the account balance, if more than 12 months have passed since the last account movement, the customer has been informed in writing and he has not objected within three months after notification has been received. In this case, the account holder hereby confirms the transfer of ownership to Agosi. Upon purchase, Agosi will credit the customer's currency account with the market price current at the time of purchase.
- 13.4. Figure 8 applies accordingly to the closure of the account after ordinary termination in accordance with section 1 and after an extra-ordinary termination by the customer in accordance with section 2.

14. Data Protection:

- 14.1. The customer's data will be saved in accordance with the requisite commercial and legal documentation of the process.
- 14.2. The data will only be forwarded to a third party, as long as this is requisite for the fulfilment of the contract. Requisite contractual fulfillment in this sense is the transfer of the customer's data to Agosi's credit insurer and affiliated companies who wish to be involved in the management of balances on the weight accounts or the transfer of metal or precious metal.
- 14.3. The customer can demand information regarding the saved data.

15. Miscellaneous:

- 15.1. The Account and Business relationship is solely subject to German law.
- 15.2. The court with jurisdiction over Agosi's registered offices has jurisdiction for tradesmen for both parties. Agosi is, however, entitled to file a law suit against Agosi's customer before his local court, or the court with jurisdiction over his branch.